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"Products conceived and developed by nurses & other healthcare professionals"

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17229 Lemon St.-Ste. # E7 Hesperia, CA.92345

(800) 676-0462 * (760) 949-7707 * FAX (760) 948-1916

May 1, 2012

ATTN: OFFICE OF PETITIONS

Fax -- 571-273-8300

To whom it may concern: Kenya

Concerning Responses to Requests for Information—Patents numbers:
6,210,320 and 6,381,787 and 5,613,502

Appreciate you sending to both addresses. Will send hard copies ASAP

Thank you:

M. Sharon Rogone RNC, CEO, President

8 pages total

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Response to Request for Information

Re: Patent # 6,381,787

I, Pamela Croteau, have worked for Small Beginnings since 2003, as the bookkeeper, until July of 2009 when I was promoted to Executive Administrator, as misfortune continued to happen to all of us. As the bookkeeper between, May of 2005 and May of 2006, I was not involved with anything pertaining to the trademarks or patents. I was aware of Mr. Lopez work to help Small Beginnings after the troubles with Skjerven's law firm in 2004 and also that he stopped sometime in 2005. I knew that Sharon, as CEO was the responsible person, and she and Ken her COO had made a master calendar to make sure we had all our bases cover with regard to the Trademark and Patent filings, and much more. Sharon's unforeseen fall and back problems rendered her very incapacitated and unable to fulfill her role in the business. Then Ken's family heartbreak followed and I personally lost my sister in February of 2010 and my father in November of 2010. This compounded all the calamities of this small company. In July of 2009, when I was promoted and we hired a new person to take over Ken's role in the business we found he had buried the master calendar in all of his unfiled paperwork. This is when Sharon began trying to redeem the trademarks and patents that had expired.

Pamela R. Croteau Exec. Admin.



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Response to Request for Information

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Re: Patent # 5,613,502

I am Philip Rogone, husband to Sharon, and the current COO for Small Beginnings Inc. Prior to my recent promotion I was the VP of Sales and Marketing and Ken Croteau was the COO, I was promoted after the tragic loss of our friend and business partner. Our friend, an attorney, agreed to help us with our patent work, after the law firm we used was fired in 2004, but he stopped soon after that year. I knew he had Sharon put together a master calendar for the USPTO. Sharon was responsible for the handling of the patents and trademarks, the web site and all financial matters, Ken her COO did the contracts, and GPO negotiations as well as handling all the FDA regulation requirements while I was focusing on Sales and Distribution and education and the training of all sales reps. We were all busy and wore many hats. We did overlap but not in all things. Ken knew and worked with me in sales sometimes. He also knew about the web site and how to do take care of that. Sharon knew about the sales and GPO contracts and the education and training of the sales reps. No one really officially overlapped on the USPTO.

My wife, Sharon's back problems, which started after her fall in 2004 and only got worse after her surgeries starting in 2005 and 2 more surgeries in December of 2007 and another in November of 2009, but all consumed our lives. My wife's left leg was paralyzed after the December 2007 surgery. I had to take her to PT 2 times a week at first and then once a week with passive range of motion exercises 2-3 times a day. This occurred during the time between: March of 2008--March of 2009. I was trying to help at Small Beginnings but I was working most of the time from home. This was getting crazier and crazier. And then our partner, Ken, was taken ill and was not acting right. We are a very small, micro company and have only a hand full of employees. First Ken and I, then Ken alone and then I alone were trying to be the executives of this fast growing micro company and keep up with everything concerning our business. The policy and procedures and job descriptions fell to the wayside and just getting through the day to day occurrences and problems filled our days. But with all the disastrous events that occurred in our small office, and the list of catastrophes does go on and on, much was missed. Sometime during all of our turmoil Ken may have taken the master calendar and lost it in his piles of paperwork only to be found after his death.

Philip N. Rogone PA, RCP, COO



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I, Kelly Brocklemeyer, have worked for Small Beginnings since 2009; I began as the part-time receptionist and order processor and then late in 2010 I was promoted to the full time position of Executive Administrative Assistant when Ken became too ill to continue working. I was not here in March of 2008 or 2009. I did not start working for Small Beginnings until May of 2009, I began as a part time receptionist until I was promoted in July of 2010. I was then working hard to learn my new role. I was not involved with anything to do with trademarks and patents or the scheduling of things. I knew that Sharon, as CEO was the responsible person and Ken was her COO. I knew of all the unforeseen calamities that had occurred over the last several years and just as I started working here Sharon was returning to work, trying to pick up all the pieces and Ken's health was failing and he was gone most of the time. I was soon assuming more and more responsibility for Ken's role, until Sharon promoted me in July of 2010 and hired another to take my place. Sharon, Pam, Phil, and even Ken (when he was feeling well enough) were all trying to get me up to speed to fulfill Ken's role. We discovered many errors that Ken had been making at work due to all of his family and health issues that he had been dealing with. We also found in a mountain of his unfiled paperwork Sharon's master calendar with all the dates she had missed. This is when she began trying to redeem the trademarks and patents that had expired.


Kelly Brocklemyer Exec. Admin. Asst.

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Re: Patent # 6,210,320

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Sharon's back problems started after her fall in 2004 and then only got worse after her surgeries starting in 2005. She was in constant pain and on pain meds from the time of the fall. This was the beginnings of the problems, she was still trying to work but was working from home a lot, and no one realized she was in need of help or back up. I was doing my job, Ken was doing his job and we were all very busy trying to cover what we had on our own plates from this fast growing company. So the policy and procedures and job descriptions were followed. But, Sharon was dealing with her back problems and was in the office only occasionally and the Master Calendar was not noticed. This was during the time between April of 2004 - April of 2005 and the filing fell between the cracks. Then in 2005 I became very involved in helping with her dilemma with the HMOs and caring for her.

Philip N. Rogone PA, RCP, COO

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Sharon's back problems, which started in 2004, only got worse after her first surgery in July of 2005. Her surgery was botched, and she was in constant pain and on high doses of pain meds. Her back had collapsed and she shrunk 3 inches in height. She and I were consumed with trying to get help but we were fighting with the HMO all the way. I was trying to be supportive and help. Watching her in agony was distressing and distracting. I was not able to be at work at Small Beginnings full time, but worked from home as much as possible to care for her and help with the HMO problems. This was occurring during the time between: May 2005 – May 2006. Ken was doing his job and trying to pick up the slack from Sharon and now from me too. He was extremely busy trying to cover his own work load with this micro, but fast growing, company. This may have been when Ken took the Master Calendar, but he was overwhelmed trying to cover all of us in every area and the Master Calendar was buried in his copious amount of paperwork and only found after his death. So, we were still unaware of any problems with our trademarks and patents, after the attorney's help we thought it was covered. So again things were missed.

Philip N. Rogone PA, RCP, COO